



Telephone Record/Announce Adaptor USB

REC/A-ADPT-USB

Description:



The Trillium USB Record/Announce Adaptor allows you to connect your telephone to your PC to record telephone conversations and play pre-recorded scripts or beeps to the telephone line. It is a plug and play device which is easily connected to any telephone with a detachable handset.

The Trillium Record/Announce Adaptor is ideal for recording telephone conversations, for later reference, to confirm details of the conversation such as; the order

quantity, agreed price, name, telephone number, address or credit card details. It is also extremely useful for recording telephone interviews and conference calls for later transcription or minute taking.

It is a valuable training tool, allowing you to record sales and customer service calls for later analysis to enable you to develop appropriate training for Customer Contact staff.

Advantages:

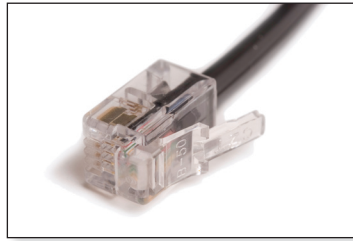
- Easy customer installation.
- Simple to use.
- Plug and play USB Connection.
- Allows playing of pre-recorded scripts or beeps to the telephone line.
- Amplified to allow balanced recording of far end and near end voices.
- High quality recording.
- Suitable for all Digital, Analogue and VoIP Telephones.
- Selector switch for different telephone handset wiring.
- Volume control to balance the level of your voice with the other party's voice.
- Powered from USB port - does not require batteries or Power Adaptor.
- Small and compact.
- Approvals: ACMA  AS/NZS 60950, CE 

Features / Connectors and Controls



USB-B Connector & Status LED.

Tri-colour LED indicates when the device is detected by PC, correct Handset Selector Switch position and recording activity.



Telephone Plug.

4-Way Modular Plug connects into your telephone handset socket. (Length 300mm)



Handset Socket.

4-Way Modular socket allows connection of your telephone handset or headset.



USB-B to USB-A Cable.

(Supplied) USB cable to allow connection of your Recording Adaptor to your PC. (Length 1.5m)



Handset Selector Switch.

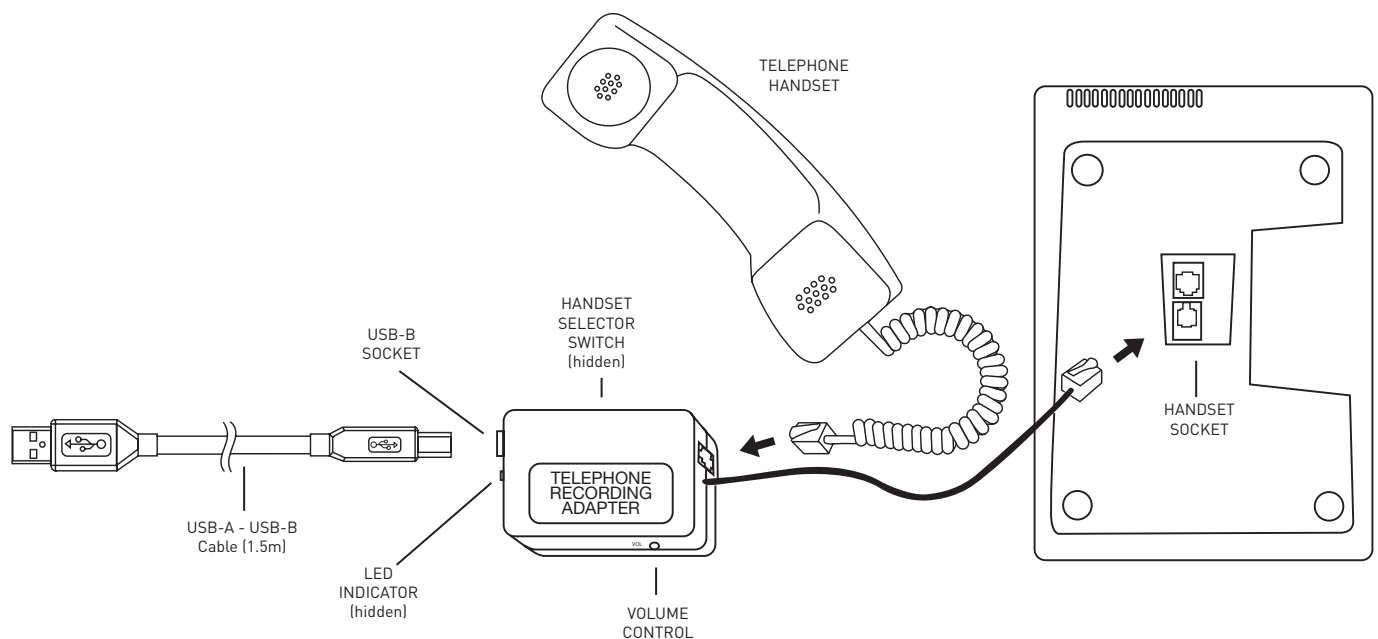
Selects the correct handset wiring type to suit your telephone.



Volume Control.

Allows you to balance the volume of your voice with the other party's voice.

Connection Diagram



Note: There is Commonwealth and State legislation relating to the recording of, and listening to, communications over the Telecommunications Network. Compliance with Telecommunication standards should not be taken to mean that any subsequent use of this equipment complies with the relevant legislation. For further information on Privacy Guidelines refer to http://www.privacy.gov.au/faqs/yp/r/q1_print.html